

Susan Arnold Christian

7739 NW Roanridge Rd Apt F | Kansas City, MO 64151 | 785.410.4661
susan.arnold.christian@gmail.com | [linkedin.com/in/susan-arnold-christian](https://www.linkedin.com/in/susan-arnold-christian)

Skills & Abilities

STUDENT ADVISING | STAFF TRAINING & DEVELOPMENT | STUDENT DEVELOPMENT COACHING | DEVELOPING COLLABORATION CONNECTIONS | EVENT PLANNING | PROGRAM DEVELOPMENT & MANAGEMENT | PUBLIC SPEAKING | GRANT WRITING | PROGRAM MARKETING

Technical Skills

MICROSOFT OFFICE SUITE | GOOGLE SUITE | SOCIAL MEDIA MARKETING | CONSTANT CONTACT EMAIL | CUSTOMER RELATION MANAGEMENT SOFTWARE (SLATE, BANNER & STARREZ)

Education

MASTER OF SCIENCE, 2009, UNIVERSITY OF NEBRASKA-LINCOLN

- Youth and Family Studies

BACHELOR OF SCIENCE, 1996, KANSAS STATE UNIVERSITY

- Family Life and Community Services

Professional Experience

DIRECTOR OF UNDERGRADUATE STUDENT PROGRAMS | CENTER FOR THE ENHANCEMENT OF ENGINEERING DIVERSITY, VIRGINIA TECH | 2010 – PRESENT

- Directed student support program efforts to recruit, retain and graduate underrepresented students in the College of Engineering
- Advise students on academic, career and student life issues
- Served as Director of Living Learning Communities for over 800 engineering students and mentoring program for over 700 first year engineering students
- Partner with Residential Life Coordinator on day to day operations of over 800 bed residence hall
- Led effort to create a maker space in residence hall for collaborative student projects
- Coordinated training efforts with Residential Life Coordinator for joint Residential Assistant and Living Learning Community student leader trainings and mentor partnerships
- Managed admissions process for living learning community students using StarRez

Professional Experience Continued

- Developed and managed budget for living learning community and mentoring programs
- Coached student leadership teams of over 200 upper class engineering students
- Facilitated leadership trainings for all undergraduate and graduate student staff and volunteers
- Instructed leadership courses for over 150 upper class engineering students
- Directed graduate student staff team in curriculum development for first year experience course
- Collaborated with evaluation teams to assess all aspects of programs each year
- Created and implemented career fair prep programs and practice event with over 1500 students and 80 corporate partner volunteers
- Coordinated with admissions for large and small recruitment events
- Presented info sessions on programs for college recruitment
- Organized email promotions with Slate for admissions
- Supervised various aspects of the marketing, recruitment and communications including website, newsletters, and social media

PROFESSIONAL DEVELOPMENT DIRECTOR | WOMEN IN ENGINEERING PROFESSIONAL ADVOCATES NETWORK | 2012-2014

- Elected to Board of Directors for two-year term
- Directed Professional Development Committee to create, organize and lead webinars for national organization
- Created and managed marketing email and social media promotion of webinars
- Coordinated cross committee efforts for organization
- Served as National Conference Chair – organized volunteer team of over 50 people to plan and implement conference for over 400 attendees

OUTREACH PROGRAM COORDINATOR | WOMEN IN ENGINEERING & SCIENCE PROGRAM, KANSAS STATE UNIVERSITY | 2001-2010

- Coordinated science and engineering outreach programs for middle and high schools across the state of Kansas
- Organized summer camps, industry tours, on campus day events for over 700 students per year
- Hired, trained, and supervised a team of undergraduate students to serve as mentors to program participants
- Managed various aspects of the marketing and communications including website, newsletters, and social media
- Directed implementation of data base and retention data of participants

Professional Experience Continued

- Managed fund development, budget management and corporate relations for support of programs

ASSOCIATE DIRECTOR | GIRLS TO WOMEN, INC. | 1999-2001

- Managed multiyear mentoring program for multiple middle and high schools in the Kansas City area to encourage girls to explore and consider future STEM careers
- Recruited, trained, and evaluated facilitators for over 60 events a year highlighting the work of female engineers and exploring self-efficacy topics
- Recruited, interviewed, and led orientation for female professional STEM volunteer mentors and student proteges
- Researched, wrote, designed, and documented over 60 curriculum modules

Publications

"inVenTs: Improving retention Among STEM majors through a living learning community", Catherine Amelink, Bevelee Watford, Susan Arnold-Christian, Christina Seimetz, 2013 Frontiers in Education Conference.

"Operating a Residential Makerspace - Lessons Learned from the inVenTs Studio 1", Adam Norman, Callie Zawaski, Bevelee Watford, Susan Arnold-Christian, 2015 First Year Engineering Experience Conference.

"Work in Progress: Expanding the Professional Formation of Engineers through a Cross-Cultural Communication Workshop for First-Year Students", Susan Arnold-Christian, Walter Lee, Adrien DeLoach, Ashley Taylor, Christian Matheis, 2017 ASEE Annual Conference & Exposition.

"Embedding Cross-cultural Communication Awareness and Skills Training in a Living-learning Community for First-year Undergraduate Engineering Students", Ashley Taylor, Karis Boyd-Sinkler, Susan Arnold-Christian, Bevelee Watford, Christian Matheis, Kim Lester, 2018 CoNECD ASEE Conference.