

HALEY NICOLE WELCH

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SKILLS

Relationship building
Teamwork & Collaboration

Effective communication
Detail oriented

Problem Solving
Intercultural sensitivity

WORK EXPERIENCE

August 2019-Current

CPCD Head Start:

Programs Manager

Colorado Springs, CO

- Increased local community partnerships by 300% through strong relationships and seamless collaboration
- Manage training of new employees on company policy for a multiple generation approach
- Oversee onboarding process for scholarship recipients as well as provide continuous assistance in problem solving to overcome barriers
- Analyze program quality, performance and outcomes for grant reporting and training purposes
- Design, execute and implement new strategies to continuously improve client outcomes
- Manage details of the budget for five essential programs

August 2018-August 2019

CPCD Head Start: Family

Advocate

Colorado Springs, CO

- Provided direct service to 68 clients while building trust and empowering clients to utilize community resources
- Collaborated with local educators to provide wrap around services to the parent and child

August 2017-May 2018

College of Human

Sciences:

Academic Mentor

Stillwater, OK

- Provided guidance and encouraged freshman students in their academics while also assisting in transitions
- Coordinated events for freshman students to assist in creating support networks

May 2017 - August 2017

Bilingual Summer

Intern

Jarabacoa,
Dominican Republic

- Cultural liaison between North American and Dominican missionaries
- Enhanced Spanish language abilities and gained knowledge of multiple cultures

EDUCATION

B.S. - Human Development and Family Science | May 2018

Oklahoma State University – Stillwater, OK