

# Chris Majnik

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## SKILLS

- **BACKGROUND:** Employee Management, Project Management, Pipeline Management, Healthcare Data Analysis, Financial Analysis, Market Research Analysis, Budget Forecasting, Process Improvement, Report Automation, Client/Vendor Communication
- **TECHNICAL:** Microsoft SQL Server Management Studio, SAP Web Intelligence, SAP Crystal Reports, Toad for Data Analysts, Epic Clarity Database, Epic Caboodle Database, Visual Basic Macros, Cognos Power Play, Cognos TM1, Epic Certifications, Epic Electronic Health Record (EHR), Microsoft Excel Expert, Microsoft Office

## EXPERIENCE

### **SENIOR APPLICATION PROGRAMMER ANALYST, Feb 2015 – Present**

Advocate Aurora Health, Milwaukee WI

- Oversee the development, automation and maintenance of system wide Nursing reports at Advocate Aurora Health.
- Collaborate with nursing leadership, research scientists and clinical end users to develop reporting which monitors documentation within the organization's Epic-based electronic health record (EHR).
- Collaborated with the Information Technology department at Advocate Aurora Health to develop Web Intelligence Universes that allowed for self-service reporting.
- Recognized in the October 2018 Nursing Newsletter at Advocate Aurora Health for developing of a Peripheral IV Catheter (PIVC) report for the Center for Nursing Research and Practice which lead to changing the PIVC removal policy from 96hrs to as needed.
- Achieved 10 certifications from Epic Systems establishing proficiency in reporting on Inpatient, Ambulatory and ADT data with the Clarity and Caboodle Data models.

### **FINANCIAL MANAGEMENT ANALYST, Sep 2011 – Jul 2014**

University of Utah Hospitals and Clinics, Salt Lake City UT

- Provided operational research and analysis for physician billing data at the division, provider, payer and CPT levels.
- Analyzed Epic EHR data to identify process improvement opportunities for hospital administrators and management.
- Utilized SQL Server, Toad for Data Analysts and Cognos Cubes to extract data warehouse information.
- Summarized large datasets in Microsoft Excel using pivot tables, charts and graphs.
- Developed automated monthly reporting using Visual Basic macros.
- Completed special project requests for senior management.
- Three-time recipient of employee recognition award.

### **OPERATIONS MANAGER, Feb 2009 – Sep 2011**

Select Portfolio Servicing, Inc, Salt Lake City, UT

- Managed the Inspections, Property Preservation and Property Valuation teams within the company.
- Supervised the daily workflow of 5 full-time employees and a team of India based contractors.
- Managed process improvement initiatives thru weekly status meetings with Information Technology (IT) team members.
- Utilized SQL Server to analyze department data and outline process improvement projects.
- Collaborated with IT team to develop department work queues, business tools and website revisions.
- Provided ongoing staff training and annual performance reviews.
- Monitored vendor performance to ensure that client needs were met.
- Oversaw special projects for company management.
- Received employee of the month award in April 2009.

### **FINANCIAL ANALYST II, Jun 2007 – Feb 2009**

Select Portfolio Servicing, Inc, Salt Lake City UT

- Prepared financial reporting and department forecasts for executive management.
- Developed monthly and annual budget forecasts for departments within the company.
- Analyzed variances between actual costs and budget forecasts.
- Analyzed data to forecast trends and recommend solutions for management.
- Responsible for the company's monthly headcount and unit cost reporting.
- Created a forecasting model that projected loan volumes for the company.
- Completed analytical projects for senior management and department Vice Presidents.

**SENIOR ACCOUNT EXECUTIVE, Apr 2005 – Jun 2007**  
McCann World Group / McCann Erickson, Salt Lake City UT

- Managed agency personnel to develop marketing projects requested by Microsoft clients.
- Developed cost estimates, timelines and statements of work for projects.
- Completed budgeting, forecasting and project level reporting for the Microsoft team.
- Monitored projects throughout development to ensure completion on-time and within budget.
- Renegotiated project fees with clients to reflect changes in the scope of work.
- Analyzed variances between project estimates and actual expenses for both clients and senior management.
- Responsible for the daily client communication.
- Recurrent travel to Redmond, Washington to meet with Microsoft clients.

**MARKETING ANALYST – CONTRACT POSITION, May 2004 – Jan 2005**  
BD Medical Company, Sandy UT

- Provided market research and analysis during the product launch of the US Nexiva™ peripheral IV catheter system.
- Analyzed the peripheral IV catheter market and companies competing in it.
- Developed a comparative pricing model used by BD sales representatives for product comparisons.
- Compiled/created market research reports supporting BD's future catheter line.
- Co-authored the US Nexiva™ marketing plan.

## **EDUCATION**

**MASTER OF BUSINESS ADMINISTRATION - FINANCE EMPHASIS, May 2004**  
University of Utah  
Salt Lake City, UT

**BACHELOR OF SCIENCE – MANAGEMENT, Dec 2001**  
University of Utah  
Salt Lake City, UT

**BACHELOR OF SCIENCE – MARKETING, Dec 2001**  
University of Utah  
Salt Lake City, UT

## **CERTIFICATIONS AND TRAINING**

### **EPIC SYSTEMS – EHR TRAINING**

- Clinical Data Model Certification (Epic 2019)
- Caboodle Data Model Certification (Epic 2019)
- Clarity Data Model Certification (Epic 2019)
- Cogito Certification (Epic 2018)
- Cogito Project Manager Certification (Epic 2015)
- Radar Certification (Epic 2015)
- Reporting Workbench Certification (Epic 2015)
- Clarity Data Model - Grand Central (ADT) and Prelude Certification (Epic 2015)
- Clarity Data Model - EpicCare Ambulatory Certification (Epic 2015)
- Clarity Data Model - EpicCare Inpatient Certification (Epic 2014)

### **SAP BUSINESS OBJECTS WEB INTELLIGENCE**

- BOW310: Web Intelligence: Report Design I
- BOW320: Web Intelligence: Report Design II