

# Ben McCollum

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## Profile

Excellent motivator and team-builder with proven ability to lead teams and increase operational efficiencies

## Professional Experience

### MERCHTABLE.COM

#### Operations Manager, 2019-Current

- ◆ Planned and coordinated logistics of moving all inventory, packaging, and workspace tools into 40% larger warehouse
- ◆ Designed blueprint of new warehouse location including receiving/restock area, pallet racks, pick bins, and packing stations
- ◆ Reduced restocking by 80% through adjustment of pick bin depth according to pick velocity
  - Developed analytical tool used by front line associates empowering and improving decision making
- ◆ Improved shipping throughput by 36%
- ◆ Reduced missing items from shipping department by 90%
- ◆ Developed and implemented inventory software tool upgrades through collaborating with software team

### S&S ACTIVEWEAR

#### Operations Manager, 2018-2019

- ◆ Improved efficiency by 31% over previous year through reducing waste of motion and transportation
- ◆ Reduced supply cost per unit by \$.05 from the previous year, ending the year at a supply cost of \$.06 vs a goal of \$.10 per unit
- ◆ Led company in order accuracy improved by .30% over previous year, ending year at 99.43% order accuracy, best in network
- ◆ Responsible for 500,000 square foot facility with warehouse inventory in excess of \$75,000,000
- ◆ Improved average tenure employee from 6 months to 1 year and 7 months over 2018
- ◆ Conceived and implemented development program for all leadership staff conducting weekly meetings

#### Assistant Operations Manager, 2017-2018

- ◆ Led team through year of 60% sales growth in 2017
- ◆ Successfully increased staffing by 40% to handle increased volume
- ◆ Improved order accuracy by 4.3% over previous year with focus on process compliance, coaching, and accountability
- ◆ Reduced Workers Compensation claims by 34%
- ◆ Piloted packaging system that went company-wide working closely with manufacturer and sales team
  - Consulted with corporate training team to implement standard operating procedures

### HOME DEPOT RDC 5024

#### Operations Supervisor, Outbound 2013-2017

- ◆ Awarded Leader of The Year for 2017
- ◆ Achieved Home Depot distribution network Units Per Hour record by 36.16 ending at 249.76 UPH through execution of planning
- ◆ Led in breaking building record in FW 27 with a 99.90% Full Pallet Accuracy percentage, quarter ending score of 99.70% twice over through communicating expectations and follow through with one on one coaching focusing on behaviors

### RESERS FINE FOODS

#### Production Supervisor, 2012-2013

- ◆ Demonstrated leadership by applying production leveling
- ◆ Led safety committee resulting in 23% decrease of injuries
- ◆ Increased average pounds per hour produced by 18%

### MCLANE COMPANY INC.

#### Transportation Operations Manager, 2003-2012

- ◆ Directed and led Quality Assurance Transportation Delivery Audit by Silliker Inc.
- ◆ Improved first year employee retention by 30%
- ◆ Eliminated 93,500 delivery miles resulting in \$160,000 savings and 260 routes annually

## Education

KANSAS STATE UNIVERSITY – MANHATTAN, KS  
**BSBA, Marketing/International Business, 2003**