

Derrick Rosborough

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Technical Skills/Products

- Microsoft Server (2008r2, 2012, 2016)
- Active Directory/Group Policy
- TCP/IP, DNS, DHCP
- Citrix XenServer
- Microsoft SQL Server
- Extentrix Endpoint Analysis
- FSLogix
- Citrix XenApp/XenDesktop (4.0 – 7.15)
- VMware ESX 5.5/6.0
- Web Server Administration (IIS)
- Windows PowerShell
- Citrix NetScaler 9.x/Access Gateway
- McAfee EPO

Professional Experience

OnX Enterprise Solutions, Cincinnati, OH
Sr. Systems Engineer, OnDemand Resource at Eisai Co.

February 2018 – April 2018

- Assessed legacy Citrix Farms (versions 4.0 – 6.5) for move to XenApp 7.15 LTSR
- Built out a development VMware 6.0 environment for XenApp/XenDesktop 7.15 LTSR
- Built out XenApp/XenDesktop 7.15 LTSR for product assessment
- Explore new technologies for presentation to potential clients
- Leveraged SysTrack application to access current VDI infrastructure images

Insight Global, Kansas City, MO
Sr. Systems Engineer, Contractor at NIC Inc.

September 2017 – December 2017

- Build, configure, and manage Windows servers in VMWare 5.5 as required
- VM and storage migrations, VM appliance deployments, and P2V
- Support the creation and maintenance of critical Application Environments - Windows platforms (2008, 2012, 2016)
- Active Directory and DNS design, support and management
- Windows Administration
- Disaster recovery planning and execution with Pure storage snapshots of VMs
- Manage assigned project activities to achieve stated project goals, objectives, and schedules

Morgan Hunter Companies, Overland Park, KS
Sr. Systems Engineer, Contractor at Optiv Security Inc.

July 2016 – July 2017

- Built and implemented a VMWare 5.5 environment with numerous production and development environments
- Installed and administered Windows 2012r2 servers, Domain Controllers, SQL servers, and IIS Application servers in VMware environments, connected to NetApp SAN appliance
- Manage user accounts, access rights, shares, and NTFS permissions and group policies in Active Directory
- Manage SSL certificates
- Monitor and troubleshoot legacy environment

Computer Sciences Corporation, Falls Church, VA
Systems Administrator Lead, Cloud Services

January 2011 – June 2016

- Architect complex Windows and Citrix environments based on business requirements that meet performance needs
- Plan and manage the installation, configuration, maintenance, and integration of a Citrix XenApp 5.0 and 6.0 environments/architecture and design
- Responsible for maintaining the day-to-day operations for multiple client environments
- Install and administer Windows 2003 and 2008r2 servers in physical and VMware environments
- Manage software and security updates on Windows 2003 and 2008r2 servers with Shavlik
- Research and resolve 2nd level support issue
- New application testing and certification
- Manage user accounts, access rights, shares, and NTFS permissions and group policies in Active Directory
- Troubleshoot LAN/WAN connectivity to the farm and application access credentials

Terracon Consultants, Inc., Olathe KS
Network and System Administrator III, Server Operations

June 2009 – October 2010

- Planned and managed the installation, configuration, maintenance, and integration of a Citrix XenApp 5.0 environment/architecture and design, IIS for Web Interface and SQL server for datastore
- Deployed NetScaler 9.x with Access Gateway for remote access via published apps and VPN
- Built and implemented domain controllers in remote offices
- Installed and administered Windows 2003 servers in a VMware environment
- Managed software and security updates on 85+ Windows 2003 servers

Natek Inc./USDA Contract, Kansas City MO
Lead Systems Analyst, Application Management Group

March 2009 – June 2009

- Responsible for identifying, investigating and analyzing the root causes of incidents.
- Participate in the identification of alternative approaches and implications thereof and develops solutions to complex problems.
- Coordinate the work activity and conduct training of junior technical staff.
- Monitor Web infrastructure, servers, and applications health for the USDA's Web Farm

Sprint Nextel, Overland Park KS
Systems Administrator, Citrix Server Operations

February 2001 – March 2008

- Planned and managed the installation, configuration, maintenance, and integration of a wide variety of very complex computer systems in support of a large Citrix 4.0/4.5 environment
- Implemented a number of projects rolling the Citrix environment out to numerous call centers environments
- 24/7 on-call duties supporting an 800 server and 14,000 user Citrix farm
- Citrix farm/architecture design, IIS for Web Interface and SQL server for datastore
- Racked HP servers, configured RILOE cards, and troubleshoot and resolve hardware issues when necessary
- Diagnosed and resolved complex, constantly varied, system problems requiring innovative and creative solutions to maintain the maximum in systems availability
- Maintained an accurate record of hours spent on projects and maintenance
- Created and/or updated documentation that benefited end-users and/or documents that benefited other IT personnel
- Worked as a liaison between the Citrix team and other groups within the organization, networking, project management, and other business units.

Technical Certifications

- Implementing Microsoft Azure Infrastructure Solutions
- MCSA on Windows Server
- Managing and Maintaining a Microsoft Windows Server Environment
- Implementing, Managing, and Maintaining a Windows Server Network Infrastructure
- Citrix Certified Administrator – Virtualization, XA/XD 7.15 Administration
- VMware Certified Associate – Data Center Virtualization
- Zerto Certified Professional

Education

B.S. in Management Information Systems
Columbia College
Kansas City, MO