

# PAUL W. LYLES

1032 N. Stonecrest Olathe, KS 66061

**Mobile:** 314-497-2864 **Email:** paulwesleylyles@gmail.com

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## WORK HISTORY

### *Operations Management*

## PROFESSIONAL SUMMARY

Enthusiastic Manager who successfully applies Experience, Six Sigma tools, Lean Manufacturing principles and High-Performance Team building concepts to deliver results.

## SKILLS

- Extremely quick learner
  - Demonstrates Integrity
  - Demonstrates Emotional Maturity
  - Effective Communicator
  - Interpersonal skills
  - Continuous Improvement
  - Leverages Diversity and Inclusion
  - Employee Engagement Development
  - Wins with Customers
  - Big Brothers Big Sisters Mentor
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## WORK HISTORY

**06/2018 to 11/2018** Account Manager

### *Team Solutions* – Ford (KCAP)

- Responsible for Site Performance, Cost and Revenue
- Report Financial information accurately and timely
- Monthly Commercial Cadence review with Customer
- Monitor Internal Operating System controls for Quality Conformance
- Union Grievance Negotiations

**03/2018 to 06/2018** Senior Operations Manager

### *Team Solutions* – Ford (KCAP)

- Responsible for HR activities to include Recruiting, Interviewing, Hiring
- Root cause analysis and corrective action implementation
- Identify and Implement Cost Savings for Ford and Team Solutions
- Implemented processes and procedures to improve our Operating System
- Enhance and Improve the Safety Culture for Team Solutions Employees
- Improve Training for all Employees for Team Solutions Employees at KCAP

**08/2017 to 01/2018** Six Sigma Black Belt – Process Excellence

***Johnson Controls Inc*** – *St. Joseph, MO*

- Lead non-direct reports to drive continuous improvement by increasing productivity on existing equipment by 20% in the Pasting department each year over 4 years.
- Coach and mentor plant support staff using basic Six Sigma tools /methodology by overhauling "plate curing chambers". Faults and "time cycles" for the plate curing chambers were reduced by 75% in 3 months. This resulted in a 10% improvement in OEE.

**03/2013 to 08/2017** Area Manager – Pasting Department

***Johnson Controls Inc*** – *St. Joseph, MO*

- Coach and train hourly employees on how to develop / update training manuals and how to train new millennial employees. This resulted in less scrap and better throughput during the training period for new employees.
- Utilized root cause analysis, incident investigation and the "8D" programs to create more awareness for all employees. This allowed us take a proactive approach to Safety.

**07/2011 to 03/2011** Weekend Shift Operations Manager - Plant

***Johnson Controls Inc*** – *St. Joseph, MO*

- Liaison between plant staff on the weekends with weekday plant staff. This allowed us to perform efficiently as a continuous operations plant.

**10/2010 to 07/2011** Production Supervisor – COS Assembly

***Johnson Controls Inc*** – *St. Joseph, MO*

- Responsibilities: Production Control, HR, Quality, Engineering / Maintenance, 5S/Housekeeping, Continuous Improvement, Employee Engagement, Payroll, HPT

**01/1998 to 06/2009** Maintenance Facilitator - BIW

***Chrysler LLC*** – *Fenton, MO (St. Louis North)*

- Lead TPM (Total Productive Maintenance) activities in the Body Shop.

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## EDUCATION

1999 Bachelor of Science: Engineering Management

***Missouri University of Science and Technology*** - *Rolla, MO*