

# *Kristoffer L. Nagy*

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## **Career Summary**

Results-driven leader with eight-years-experience in managing and developing highly motivated cross-functional teams, implementation of risk mitigation, change management, analytic and complex problem-solving skills, and project management focused on meeting the needs of the organization through structured planning, and continuous process improvement.

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## **Professional Experience**

### **Senior Operations Manager | Company Commander - U.S. Army**

**November 2016-Present**

- Led a 142-person cross-functional team that provided logistical support to a 750-person customer unit; managed the organization's inventory of 1,918 pieces of equipment and associated components valued at over \$80-million with no losses.
- Developed four junior direct-reporting supervisors through weekly development sessions; decreased attrition rate overall and increased retention by 9%.
- Supervised the organization's preventative maintenance program for 109 vehicles, trailers and associated equipment by providing oversight on repair parts acquisition, prioritizing work, and ensuring annual and semi-annual services occurred on time.
- Managed the continuous risk mitigation process for 13 major projects and daily operations; identified hazards of every subtask in project, created mitigation controls, supervised the implementation of controls, and enforced compliance with safety standards.

### **Maintenance Manager | Support Operations Officer - U.S. Army**

**July 2015-November 2016**

- Led a 140-person cross-functional team to correct 3,029 major deficiencies in a 298-vehicle fleet; ensured functionality by establishing inspection schedules, prioritizing work, and ensuring adherence to timeline and budget.
- Developed process for the turn-in of damaged core repair parts that resulted in \$9-million returned to the organization's budget during a seven month period.
- Collaborated with item managers in a global supply chain network to expedite repair part delivery; increased readiness rate for 298-vehicle fleet from 34% to 93% over a three-month period.
- Provided supervisory oversight on a \$13-million contract to augment the organization's throughput of all maintenance job orders; conducted monthly performance appraisals on eight contractors to ensure compliance with the contract statement of work.

### **Operations Manager | Operations Officer - U.S. Army**

**July 2014-July 2015**

- Led a 20-person cross-functional team to provide logistical support to a 3,700-person customer unit in the fields of ammunition, fuel, general supplies, maintenance, medical logistics, and transportation.
- Planned and managed a project to inactivate an organization of 3,700 personnel; divested 25,569 pieces of equipment; resulted in being the only organization out of six to meet Department of the Army's timeline to inactivate on time and on budget.
- Directed a project to deploy a three-person team to Africa to train and develop 15 foreign military officers on a two-week course on military logistics. Refined training materials and teaching methods to utilize and leverage translators to assist in the training.

### **Transportation Coordinator | Transportation Officer - U.S. Army**

**December 2013-July 2014**

- Led a five-person team to plan, coordinate, and prioritize the utilization of a fleet of 78 military transportation and heavy equipment vehicles to support 23 major projects requiring transportation movement or bulk fuel transport and distribution.
- Supervised the transportation and reception of over 50 personnel, and over 150,000 pounds of supplies via fixed and rotary wing aircraft; successfully navigated cross departmental priorities as an Air Force liaison and helped reach compromises.
- Managed the outbound shipping department and processed bills of lading on all commercial transportation contracts; coordinated with accounting department to ensure proper funding of 43 shipments of equipment to 12 locations across the globe.
- Planned a project for a large-scale movement of military equipment on public highways; liaised with the Kansas Department of Transportation for highway clearances and implemented risk mitigation for the movement of 112 vehicles over 120 miles.

### **Operations Coordinator | Company Executive Officer - U.S. Army**

**April 2013-December 2013**

- Led a four-person team; managed over 60 projects to resource training and execute logistical support requirements for five customer units; managed all employee development and training requirements for a 128-person organization.
- Led project to repair and restore 700 pieces of support equipment, 150 weapons, and 260 pieces of communication equipment after deployment to Afghanistan over a four-month-long timeframe.
- Planned and executed projects to provide logistics support for over 60 training events for five customer units totaling over 700 personnel trained over an eight month period.
- Managed the organization's inventory, maintenance, and employment of over 120 vehicles and trailers, 10 generators, 114 weapons, and 50 pieces of communications equipment valued over \$13-million.

**Operations Supervisor | Distribution Platoon Leader - U.S. Army**

**May 2011-April 2013**

- Led 45-person team in Afghanistan for nine months executing over 180 combat logistics patrols covering over 19,500 miles to support eight locations; supported over 1,500 Department of the Army civilians, contractors and soldiers.
- Planned and led project to reduce the U.S. Army footprint in Afghanistan by 30% by safely loading, transporting and divesting \$115-million of assets with no losses; enabled on-schedule shift of responsibility to Afghan Army.
- Managed fuel inventory control at six fuel supply points for wheeled vehicles and aircraft; mitigated risk and safely distributed over \$16-million of fuel over a nine-month period.

**U.S. Army Trainee**

**October 2010-May 2011**

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**Certifications**

International Society of Logistics – Demonstrated Senior Logistician

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**Education**

**University of Southern California**, Los Angeles, CA  
*Master of Arts in Teaching*

**June 2008-May 2009**

**University of Southern California**, Los Angeles, CA  
*Bachelor of Arts*

**August 2004-May 2008**