

KIM D. KORVER

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QUALIFICATIONS SUMMARY

- Flood Insurance Solutions Industry experience specializing in Automated software test scripting and quality assurance using the Agile process.
- Healthcare Industry experience specializing in analytical software testing and quality assurance using the Agile process.
- Over 30 years experience in application and system testing functions including creation and execution of test plans and creation of hardware/software test platforms
- 19 years experience in computer hardware/software configuration management
- 15 years experience in systems analysis, design and programming for accounting and telcomm network projects
- Strong written and oral communication skills; experience in communicating with executive level, peers, and subordinates
- Able to project manage programs ranging from a few hundred man hours to 25,000 man hours

PROFESSIONAL EXPERIENCE

Aon-National Flood Services (NFS)/Overland Park, KS

Dec 2012 – Dec 2017

QA / AUTOMATION ANALYST

- Designed, created and maintained automated test scripts for both web and windows applications using predominantly VB scripting in HP Quick Test Professional (QTP).
- Addressed areas such as database impacts, software scenarios, regression testing, negative testing, error or bug retests and post production deployment testing.
- As part of the Agile development process, actively participated in daily stand-ups, walk-throughs, inspection, reviews and user group meetings for quality assurance and defect tracking and resolution.
- Worked with business users, system analysts, designers and programmers to create and analyze various required project documents.
- Worked with government agency (FEMA) on regulatory releases for flood solutions in the National Flood Insurance Program (NFIP).
- Participated in post production deployment verification and being accountable for validating system functionality and quality.

United Health Group/Overland Park, KS

Mar 2012 – Aug 2012

QUALITY ASSURANCE ANALYST

- As part of the Agile development process, analyzed and dissected system requirements and technical specifications to create and execute test cases within web service environments.
- Established and maintained test cases and test data in HP Quality Center.
- Created, executed and maintained automated test cases in HP Quick Test Professional using VB scripting.
- Actively participated in walk-through, inspection, review and user group meetings for quality assurance and defect tracking and resolution.
- Worked with business users, system analysts, designers and programmers to create and analyze various required project documents.
- Participated in production implementation verification and being accountable for validating system quality.

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Sprint Corporation/Overland Park, KS

Apr 1990 – Mar 2009

QUALITY ASSURANCE ANALYST

- Analyzed system requirements and tech specs to create and execute test cases (system, integration and regression)
- Managed the test and production processing environments for critical network routing applications
- Reported to executives the analysis of system network usage and capacity metrics, system outages, and problem resolutions; generated special analysis/reports as requested
- Designed and developed various support tools to ensure integrity of the support processes
- Provided 24x7 production support coverage for key network applications

Forsythe & Associates/Shawnee, KS

Oct 1982 – Apr 1990

SENIOR PROGRAMMER/ANALYST

- Designed, developed and implemented Real Estate, Personal Property, and Business Tax systems for the city of Sugar Creek, Missouri.
- Designed, developed and implemented a Personnel Retirement tracking and monitoring system for the American Federation of Grain Millers
- Designed, developed and implemented a Materials Logistics/Inventory Management system for Sturgis Materials

TECHNICAL PROFICIENCIES

Analysis and design: Utilized industry standard techniques, methods, and procedures to devise mechanized resolutions for accounting applications, telcomm network applications, healthcare/pharmacy records tracking and flood insurance applications. Provided project management information for all assigned tasks.

Environments: Web Services, Windows Applications, UNIX, Windows(ASP.NET, .NET, SQL), Tandem/HP

Languages and tools: SQL, ORACLE, TOAD (Oracle Database tool), Oracle SQL Developer, Visual Studio, NUnit (open source framework for .NET), VB Scripting, C#, Apache Subversion (SVN-software versioning tool), Shell, TAQL, Basic, HP QTP (Quick Test Professional), HP QC (Quality Center), RALLY (Agile Project Mgmt), JIRA (Bug/Project Tracking), Sharepoint (document management sharing tool), Excel, PowerPoint, Project, Word, Quicken

Communication: Able to converse with all levels of personnel; strong analytical and organizational skills provides basis for generating executive level reports; able to lead teams as well as function as a member of a team

EDUCATION

Kansas State University/Manhattan, Kansas

Bachelor of Science Degree-Business Administration with emphasis in Computer Science/Accounting

Maintained technical currency through computer related courses provided by:

Avila College/Kansas City, Missouri; Johnson County Community College/Overland Park, Kansas;
Vendor - HP / Tandem; Employer – averaged 80 hours of training per year

Awards

- NFS Empowering Results Stars Awards
- Sprint Technology Services Annual Award

Member of Kansas City Quality Assurance Association (KCQAA)